CT InsureTech



BUILT FOR **INSURANCE.**
POWERED BY **TECHNOLOGY.**

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Technology that understand insurance

Why choose us?

Backed for growth

CT InsureTech is part of Vencora and the wider Constellation Software ecosystem, giving us the scale and backing to invest in our people, products and technology for long-term growth.

Proven track record

We have a proven history of successful digital transformations for leading insurance companies around the globe. Our clients trust us to deliver innovative solutions that drive real results.

Comprehensive support

From initial consultation to ongoing support, we are with you every step of the way. Our dedicated team ensures a smooth transition and continuous optimisation of your digital systems.

Ready to transform your insurance business?

CT InsureTech specialises in providing powerful SaaS platforms and services to enable insurers, brokers and everyone in the insurance vale chain to enhance their GWP, CoR and compliance.

CT InsureTech in numbers

91
Clients

500
Staff

100%
Insurance focused

>$10B
Premiums and Claims process annually focused

81
NPS Customer loyalty

24/7
Service availablility

CT InsureTech services

We provide comprehensive services that span four main areas:

Digital Transformation **Digital Modernisation**

London Market **Managed Services**

Digital Transformation

We can redefine your business model through an end-to-end strategy that enhances efficiency. Whatever your role in the insurance ecosystem, we can analyse your business from every angle and identify ways to improve data processing, strengthen integration, and streamline workstreams.

From our Core Transformation capability through to our Advanced Analytics and AI service, we focus on the essence of your business at every stage of digital transformation – and we eliminate weaknesses. Our cloud-based SaaS platform and versatile APIs draw on the power of digital leaders such as Microsoft, Oracle and AWS, bringing you the best technology under one roof.

Our Digital Transformation services include the following:

Data Integration

Connected technology via our cloud-based SaaS capability hub and integration framework

Digital Customer Experience

Creating superior customer experience and encouraging loyalty

Digital Core Transformation

Building the technology heart of your business

Insurance Fraud Prevention

Minimising fraud while validating and expediting genuine claim

Digital Modernisation

While every business must digitalise to remain competitive and customer focused, as well as compliant, not every business can replace its insurance technology stack in one go. Our Digital Modernisation solution is for those who need selective improvements and to gradually migrate away from legacy systems. We provide a versatile range of digital capabilities that complement core systems and enhance both front and back offices.

Data security and fraud prevention are strong benefits, supported by automation and artificial intelligence across all key insurance activities. We can develop new products and services swiftly and cost effectively, to bridge the gap between old and modern, past and future at a pace that suits your business.

Our Digital Modernisation services includes the following:

Data Analytics

Strong, secure insurance analytics software to harness and analyse the wealth of data generated every day

Digital Experience Modernisation

Improves customer relationships and reduces insurers' workloads, minimises costs, and enhances reporting

Document and Process Management

Removes complexity and improves collaboration and compliance loyalty

Process Automation

Improves customer interactions and maximises profitability

Legacy System Upgrade

An implementation framework to easily modernise legacy core systems

London Market

CT InsureTech has a close association with the London Market and has been heavily involved in modernisation programmes at Lloyd's and beyond.

Our advanced insurance technology and in-depth industry experience helps London Market participants to:

- Negotiate complex regulations
- Increase security
- Prevent insurance fraud
- Reduce costs
- Maximise straight-through processing

Our London Market services include the following:

Delegated Authorities Control

Helping insurers manage their delegated authority business and reduce time, cost and errors

Claims Optimisation

Providing a fast and efficient insurance claim process backed by strong fraud prevention

Document and Workflow Management

Applying our advanced Document Management System (DMS) to streamline workflows

Bordereaux Management

Using our Tide platform to achieve a single, centralised, highly automated solution for bordereaux

Managed Services

Managing evolving IT infrastructures is demanding and time-consuming, particularly when insurers must strengthen compliance and security as well as improve operational efficiency and enhance customer experience. Managed Services is an outsourced solution that solves this problem.

With CT InsureTech, insurers have the double benefit of a Managed Services provider who is also a dedicated insurance expert. We understand the complexities and challenges facing insurers and provide a fully outsourced service that ensures reliability, scalability, and compliance.

Our Managed Services include the following:

E2E Outsourced Technology

Comprehensive outsourced services for all your infrastructure and operational requirements.

Enhanced Customer Experience

Bespoke technology and solutions that enhance the digital customer experience across the full insurance cycle.

Risk Management and Compliance

Including alignment with insurance standards, Lloyd's, regulatory bodies and insurance industry process controls; cyber threat management; and round-the-clock global support your business.



Our partner-centric approach

Our mission is to solve business issues, not to sell uniform technologies.

In collaboration with our partners, we offer the flexibility to solve individual challenges and consider possibilities beyond the constraints of any specific system.

We partner only with relevant organisations, from enterprise technology giants to disruptive start-ups, niche-area consultants and resourcing specialists.

Join us as a tech partner.

aws

fadata

ORACLE

Microsoft



InHub

InHub is our versatile and innovative technology base. It includes our cloud-based SaaS platform and integration framework, which form the foundation for our Insurtech solutions spanning Digital Transformation, Digital Modernisation, London Market, and Managed Services.

InHub is our middle-layer platform specialised in insurance. Designed for seamless integration, InHub is extensible and acts as a unifying layer to integrate modern technologies with legacy systems.

It adopts an API-first approach, providing modern APIs for efficient interoperability between systems. InHub also integrates with customer ecosystems, bridging the gap between new applications and legacy systems, thus facilitating modernisation efforts.

Our InHub store offers ready-to-use standard business solutions such as personal and commercial lines quoting and issuing portals, self-management or after-sales portals for policyholders and partners, pre-integrated payment gateways, and more.

InHub is an invaluable resource for insurers who want the best technology available backed by strategic advice from experts who understand the insurance industry.

> "The deep insurance market knowledge of the CT InsureTech team, combined with their timeless commitment to excellence in delivery, made them a great choice of partner"
>
> - COO, INSURANCE BROKER

We have all the key capabilities to run a modern global insurance enterprise

Policy Administration

A complete, modern, scalable digital platform using proven reusable components that address modernisation growth and profitability challenges.

Data Acceleration

Improve your reporting and analytics by seamlessly integrating data from multiple sources and creating automated reports.

Bordereaux Management

A bordereaux management offering for cover holders and insurance organizations who need to manage bordereaux more effectively, with real-time visibility of their delegated business.

Document Management Systems

A document management system digitally organises, stores, and manages documents, improving efficiency and accessibility for Insurance businesses.

Insurance Claims Optimisation

Our claims management offering enables insurers to manage both the bureau and non-bureau claims on a single SaaS platform.

Product Engine

Digital product design and configuration capabilities to create and update products rapidly, including rating, taxes, commissions and any other concept related to insurance price.

Digital Experiences

A digital insurance platform enabling insurance companies to create and launch products, services and digital customer experiences.

Fraud Prevention

Real time fraud detection and prevention technology for underwriting and claims processes, enabling insurers to pay the right claims quickly.

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For more information
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